

YOUR WAY TO Fluency





English from Zero to Proficiency in a Short and Standard Time, for Children and Adults, with Amazing Results.



Vision:

At Monglish, our vision is to become the best digital academy offering an unparalleled experience in learning foreign languages, aiming to make a positive impact on the lives of our clients.



Goal:

The goals we have set for ourselves are important steps that help us achieve our vision. They enable us to affirm the effectiveness of our work and its productivity for all parties involved.

At Monglish International Academy, we aim for excellence and enhanced performance in language education across various levels by offering professional and diverse curricula that cater to each learner's level. We also strive to save time and money for learners by focusing on the goals they wish to achieve and by providing a flexible schedule for online courses through interactive and live sessions.

Additionally, we aim to support learners by offering a diverse range of courses to meet their aspirations for professional success.



HISTORY & ACTIVITIES OF THE ACADEMY

The Monglish Global Group has its main offices in leading cities worldwide, including New York, London, Cairo, Alexandria, and Dubai, as well as representative offices in Riyadh, Barcelona, and Beijing.

We specialize in providing language courses through our innovative and exclusive immersion curriculum, designed to achieve fluency for both children and adults.

We are pioneers in the field of language training thanks to our exclusive immersion curriculum, which has been created and registered as intellectual property in the U.S. Library of Congress. This curriculum is based on the idea of collaborative learning and daily language practice, with acquisition from diverse sources.

Through this unique approach, we achieve a significant breakthrough in student proficiency in a short period, enabling them to reach full fluency up to four times faster than traditional educational methods.

OUR SUCCESS

PARTNERS



Accreditations & Memberships

At Monglish International Academy, we are always ready to offer you a golden opportunity for your children to achieve fluency in English in an engaging and effective way filled with interactions. This is because we hold international certifications:

1. Quality Education Accreditation from the Knowledge and Human Development Authority (KHDA) - Dubai.
2. Training Quality Accreditation from the International Organization for Training Quality (IOTQ USA).
3. ISO 9001:2015 Quality Management System Certification certified by (SAARA) under the American Accreditation Board (UAF USA).
4. ISO 29993:2017 Quality Management System Certification certified by (SAARA) under the American Accreditation Board (UAF USA).
5. ISO 29994:2021 Quality Management System Certification certified by (SAARA) under the American Accreditation Board (UAF USA).
6. Exclusive Immersion Curriculum of Monglish International Academy, registered for intellectual property rights at the Library of Congress in Washington, USA
7. Institutional Membership in the Arab Organization for Quality Assurance in Education (AROQA) in Belgium, which is affiliated with the prestigious Talal Abu-Ghazaleh Global Organization (TAG-ORG). Dr. Mohamed Shalaby, the founder of the academy, is one of five individual members from the Middle East.
8. Founding Member of the American Accreditation Association (AAA).
9. Founding Member of the Egyptian Quality Association (ESC).



Mongi-Immerse Clubs

The Mongi-Immerse curriculum is a unique educational philosophy and methodology that combines academic, recreational, and instructional clubs. These clubs enable students to immerse themselves in English language practice, engaging in diverse activities every day. Through exposure to various cultural and educational resources, students are guided along different developmental paths.

With our immersive strategy that incorporates daily language activities, students can achieve remarkable fluency in English within just a few months.

Fundamental Clubs



Cinema Club



Reading Club



Debate Club



Conversation Club

Interactive Clubs



Phonics Club



Art Club



Writing Club



Talent Club



Singing Club



Spelling Bee

Behavioral and Educational Skills Clubs



Life Coach



Mama Mongi



Social Club

Academic stages and clubs attached to them:

Levels	Books	Clubs
Foundation / Foundation Plus		
4 Levels	Oxford Phonics World	Art - Movie - Talent
Basics / Basics Plus		
4 Levels	Family & Friends 1	Speaking - Reading - Writing - Phonics Art - Movie - Talent - Debate
Starters / Starters Plus		
4 Levels	Family & Friends 2	Speaking - Reading - Phonics - Art Movie - Talent - Debate
Juniors / Juniors Plus		
4 Levels	Family & Friends 3	Speaking - Reading - Phonics - Art Movie - Talent - Debate
Seniors		
5 Levels	Family & Friends 4	Speaking - Reading - Phonics - Art Movie - Talent - Debate - Writing
Winners		
6 Levels	Family & Friends 5	Speaking - Reading - Phonics - Art Movie - Talent - Debate - Writing
Leaders		
6 Levels	Family & Friends 6	Speaking - Reading - Phonics - Art Movie - Talent - Debate - Writing
Masters		
8 Levels	Interchange 3	Speaking - Reading - Phonics - Art Movie - Talent - Debate - Writing
Advanced		
8 Levels	Passages + IELTS Preperation	Speaking - Reading - Phonics - Art Movie - Talent - Debate - Writing

Academic stages and clubs attached to them: (Teens)

Levels	Books	Clubs
A1 Teens		
8 Levels	Interchange Intro	Speaking - Reading - Phonics - Art Movie - Talent - Debate
A2 Teens		
8 Levels	Interchange 1	Speaking - Reading - Writing - Phonics Art - Movie - Talent - Debate
B1 Teens		
8 Levels	Interchange 2	Speaking - Reading - Writing - Phonics Art - Movie - Talent - Debate
B2 Teens		
8 Levels	Interchange 3	Speaking - Reading - Writing - Phonics Art - Movie - Talent - Debate

Academic stages and clubs attached to them:

(Adults)

Levels	Books	Clubs
A1 Adult		
4 Levels	interchange Intro	Speaking - Reading - Movie - Debate
A1+ Adult		
4 Levels	interchange Intro	Speaking - Reading - Movie - Debate
A2 Adult		
4 Levels	interchange 1	Speaking - Reading - Movie - Debate
A2+ Adult		
4 Levels	interchange 1	Speaking - Reading - Movie - Debate
B1 Adult		
4 Levels	interchange 2	Speaking - Reading - Movie - Debate
B1+ Adult		
4 Levels	interchange 2	Speaking - Reading - Movie - Debate
B2		
4 Levels	interchange 3	Speaking - Reading - Movie - Debate
B2+		
4 Levels	interchange 3	Speaking - Reading - Movie - Debate

STAGE STUDENTS NUMBERS

Stage	Age (Regular Classes)	Age (plus Classes)	Number Of Students
Foundation	5 - 7	8 - 11	5 - 6
Basics	6 - 8	9 - 11	6 - 8
Starters	6 - 8	9 - 11	6 - 8
Juniors	6 - 8	9 - 11	6 - 10
Upper Grades	8 - 17	-	8 - 12
Teens (A1)	11 - 17	-	8 - 10
Teens (A2 to B2)	11 - 17	-	8 - 12
Adults	18+	-	8 - 12

Payment methods

VISA



stripe

Pay

Registration Terms and Conditions

Dear customer, to ensure the maximum benefit of the educational process for trainees and to guarantee their rights, Monglish International Academy requests that you carefully review and agree to the following terms and conditions, which govern the educational process.

Attendance Instructions

Punctuality:

The trainee must join the session at the scheduled time, as communicated by the class supervisors before the start of the level. A delay of more than 15 minutes will result in the trainee being marked absent. Access to recorded sessions is possible, but no replacement live session will be offered.

Allowed Absences:

A maximum of two absences per level is permitted. Exceeding this limit will result in the level being repeated and deducted from the trainee's balance of levels.

Educational Process:

The curriculum is designed based on an immersive approach for maximum benefit. Regular completion of assigned tasks enhances language development. Neglecting tasks may lead to a repeat of the level and associated costs.

Attendance Instructions

- Trainees must keep their cameras on during the entire session to ensure the quality of the educational process and facilitate communication between teachers and trainees.
- Attend sessions in a quiet place with a background as recommended by customer service.
- Use a computer screen or laptop at a minimum for sessions.
- Wear suitable attire (white, blue, or black) to promote discipline.
- All sessions are recorded and provided for general reference, though these recordings remain the property of the academy. The academy has the right to use the recorded session for analysis purposes and marketing.

Parent Interaction:

Parents are not allowed to intervene in sessions, interrupt trainers, or sit next to trainees except during the foundation phase, as this may distract the trainee and others. Violating this rule will result in the trainee being denied participation in the session.

Club Membership:

Access to clubs is tied to the validity of the subscription to basic packages. Membership in clubs cannot be claimed after the basic package expires.

Attendance Instructions

Direct Communication with the Trainers:

To ensure the best educational experience and facilitate effective communication between trainees and trainers, as well as between trainees and supervisors, all interaction must occur exclusively through the class supervisors, who act as the sole link between the academy's management and the trainees. This is to ensure that trainers are fully dedicated to delivering the highest quality of education. For this reason, direct communication with trainers is strictly prohibited, and any requests to meet with the trainer or the academic manager of the educational stage must first be coordinated through the class supervisor to arrange a suitable meeting.

Level Freezing Policy

Temporary Freeze:

Trainees may request a temporary freeze of their subscription for up to two months from the payment date, provided the placement test has not been taken (not applicable to two-month packages).

Exceptions:

Freezing during the study period is generally not allowed, except for exceptional circumstances at the academy's discretion.

Freeze Duration:

A freeze request must be submitted at least two weeks prior to the requested start date and cannot exceed one month.

Extended Absence:

Absence for more than one month without proper notice results in forfeiture of the remaining levels.

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Level Transfer Policy

Trainees may transfer their remaining levels to another current trainee upon submitting a request at least one month in advance and paying a \$30 administrative fee. A \$15 placement test fee will also be charged for the new trainee.

Communication and Complaints Policy

1. The academy offers a specialized platform for complaints and suggestions via the following link: **www.monglish.co.uk/complaints**.
2. Direct communication with class supervisors is encouraged for inquiries, complaints, or suggestions. A meeting with relevant staff may be arranged if necessary.
3. Monthly parent meetings with class supervisors and trainers are held to address concerns and evaluate progress.
4. A feedback survey link is regularly sent, reviewed by senior academy management.
5. Official communication channels are limited to the academy's website **www.monglish.co.uk**

Refund and Referral Policy

Before Placement Test:

Full refund available minus 5% administrative fees and any applicable bank transfer charges.

After Placement Test:

Full refund available minus 5% administrative fees and \$15 placement test fee, along with bank transfer charges.

After First Session:

Refund available for the level's price (at official rates) plus 5% administrative fees. No refunds after the second session.

Promotional Subscriptions:

Refunds are calculated based on the original price of levels.

Refund and Referral Policy

- It is not permissible to request a refund for postponed levels after taking the placement test.
- During the study period, if attendance ceases without any prior excuse or for any unjustified reason, the current level will be deducted from the trainee's remaining balance. If no response is received from the trainee for more than a month, the remaining balance of levels will be forfeited, with no right to claim a refund for the unused levels.
- It is not permissible to request a refund in any case for subscriptions made through the direct or indirect installment payment system.
- The trainee must commit to paying the installment on the due date, which is 30 days from the date of the first session, calculated from the first lecture.
- If the trainee fails to pay the installment on time, the study process will be temporarily suspended until the outstanding amount is paid. If payment is delayed by more than one week from the due date, the remaining balance of levels will be forfeited, and the trainee will have no right to claim any financial compensation.
- For all refund requests, a refund request form must be completed to clarify the reasons and facilitate communication.

<https://monglish.co.uk/ar/terms-and-conditions/all>

Refund and Referral Policy

- The refund process typically takes between 14 to 21 business days (depending on bank policies). If the trainee has subscribed with an advance payment, they must pay the remaining due amount by the 3rd day of the following month. Failure to do so will void their right to a refund under any circumstances.

Payment Policy

Payments can be made through the academy's website: (<https://monglish.co.uk/>) or official payment links provided by educational consultants. Retain a valid receipt to secure trainee rights.

Direct installment plans are available under specific offers, adhering to terms and conditions.

Failure to comply with installment payment deadlines results in study suspension until dues are cleared. Prolonged default leads to forfeiture of the remaining balance.

Mônglish

International Academy

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